

WEBSITE ENQUIRY CARE

Beyond the thank-you screen.

A bounded enquiry-checking service for small website agencies.
You keep the client relationship. We supply the check and repair evidence.

ONE-SITE PILOT

\$150

One path and evidence report. Editable static site: up to 30 minutes of approved minor repair.
WordPress/CMS: report only.

OPTIONAL MONTHLY CARE

\$595 / month

Up to five named sites, four checks per site per month and one report. Minor repair only on an agreed supported editable platform.

Choose monthly care within 14 days and credit the \$150 pilot toward the first \$595 month: \$445 remains. Month-to-month by agreement; no automatic charge. Unused repair time does not roll over.

What gets checked

Page and enquiry route; field labels and instructions; keyboard access; invalid-input feedback; mobile layout; and, only with permission, test-message receipt at the agreed destination.

Before we start

Agree one non-sensitive site, platform, express test permission and receipt confirmer. Static-site repair also needs approved editable access; a WordPress/CMS pilot is report-only, with no admin, theme, plugin, backend or email-deliverability work. Delivery is due within one business day after scope, permission, access and payment are confirmed.

Clear limits

Not hosting, plugin/security maintenance, sensitive intake, checkout repair, 24/7 response, unlimited edits or an accessibility certification. No inbox-delivery, lead or revenue guarantee. A success screen alone is not delivery evidence.

To discuss one site: chevertonholdings@gmail.com or chevertonholdings.com/enquiry-care.html. Tell us your platform and repeat-QA need; do not send credentials or client messages.

AN ACTUAL INTERNAL REPAIR

We checked our own path first.

Three defects on Cheverton Media's public offer and fictional demo were corrected and released on 23 September 2026. This is completed work on our own site, not a customer commission or a paid Enquiry Care pilot.

OBSERVED BEFORE	OUR REPAIR	RECORDED AFTER
At a 390px review width, the offer hero and pilot action escaped the page frame.	Made the mobile grid a shrinkable single column.	At a 375px interior viewport, the recorded document scroll width was 375px and the pilot action was in view.
The selected navigation label used pale gold on cream, about 1.28:1 contrast.	Changed the active state to dark brown, retaining underline and keyboard focus.	The recorded color-pair contrast was about 5.33:1; this is not an accessibility certification.
The fictional demo result had no route back to the offer.	Added Ask about a pilot and Back to the offer links.	Links appeared in the browser accessibility tree. The demo still sends and stores nothing.

Inspect the released evidence

Public own-site case: chevertonholdings.com/enquiry-care-internal-audit. The page links a 390px before/after image and the live offer and demo. These links show our internal repair, not a form-to-inbox test or buyer outcome.

The boundary

No customer site was tested, no real inbox receipt or conversion improvement was verified, and no client endorsement is implied. A paid agency pilot still needs one agreed site, permission, a designated receipt confirmer and payment before work starts.

EVIDENCE BEFORE ASSURANCE

A report with honest limits.

MOCKED SAMPLE: Sample Studio / Sample Home Services

All names, findings and statuses below are fictional. No site was inspected, no message was submitted or received, and no customer result is claimed by this sample.

CHECK	ILLUSTRATIVE OBSERVATION / REFERENCE	SAMPLE STATUS
Page and route	15:00 UTC - Example link opens the form. DEMO-PAGE-01.	Passed - simulated
Labels	15:02 UTC - Required fields and email label are clear. DEMO-LABELS-01.	Passed - simulated
Keyboard	15:04 UTC - Focus reaches fields and submit control. DEMO-KEYBOARD-01.	Passed - simulated
Invalid input	15:06 UTC - Error appears, but focus and field association miss it. DEMO-VALIDATION-01.	Failed - simulated
Mobile	15:08 UTC - No horizontal scroll at the example 390px viewport. DEMO-MOBILE-01.	Passed - simulated
Receipt	No permitted submission or designated inbox confirmation; no evidence reference.	Not tested

Example decision: validation finding open; receipt unverified; agency approval and acceptance pending. DEMO IDs are illustrative labels, not evidence files or real tests.

Example repair, not work already performed

On an agreed editable static site, associate the error with its field, focus the summary after invalid input and preserve entered values. Up to 30 minutes, subject to approval and actual complexity. A WordPress/CMS pilot is report-only. No edit or deployment is authorized by this sample.

What a real report needs

Timestamped private evidence for each real check; a permitted synthetic test ID; the designated recipient's matching receipt confirmation; agency approval before any repair; before/after references and a post-change recheck; unresolved issues and actual time. Missing receipt stays unverified. Customer acceptance is separate.

Next step: review [chevertonholdings.com/enquiry-care.html](#) and confirm fit and permission for one named site before any test, payment request or delivery commitment. The browser demo sends or stores nothing.